From: James W. Lytle
To: Microsoft ATR
Date: 1/24/02 4:14pm
Subject: Microsoft Settlement

Quite frankly, I expected you to actually do something! I am more than disappointed by your current performance. I would hope that under what I thought would be decent leadership, something would get done, but I suppose that is hoping for too much out of Washington.

Microsoft builds an extremely shabby product, and I should know. I am one of those who has to support it each and every day. If Microsoft had been penalized for unfair business practices when they actually began happening, then there would have been some real competition. As it is we are fortunate that Microsoft hasn't just gone ahead and sued the creators of Linux for creating an OS without Redmond's consent.

Come on! Get busy and do something. You and I both know Microsoft is using business practices that should not be tolerated, in order to further

their company. After all, AT&T did the same thing, and they got broken up. What about Microsoft?!?

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